

Enrolly Interview Guidance

What to expect from your video interview, and how to prepare

Preparation

- **Relax and take your time.** Most applicants have two or three opportunities to complete an interview, and it is not unusual to be asked to resit after a first attempt.
- **Choose the right environment.** Complete your interview in a quiet, well-lit room with a plain background and a stable internet connection.
- **Have your physical passport ready.** You may be asked to hold your passport up to the camera and next to your face for an identity check, followed by reading a short set of words aloud for an audio check.

During the interview

- **Follow all instructions carefully.** Look at the camera when speaking, complete each task yourself, and remain on the page until the interview has fully processed. Wait for the final progress bar or confirmation to load before closing the page.
- **Complete the interview independently.** Do not have another person in the room assisting you, and do not read from pre-prepared or scripted answers. Any concerns around external assistance or authenticity may affect the outcome of your interview.
- **Be prepared to discuss your decision to study.** Make sure you genuinely understand:
 - Why you chose the UK.
 - Why you chose LSBU.
 - Why you chose your specific course.
 - The subjects or modules you expect to study.
 - How the course connects to your previous education or experience.
 - How the qualification fits with your genuine future career plans.
- **Talk about your own research.** Be ready to explain the research you have personally undertaken when choosing your university and course. Give clear and relevant examples rather than vague or generic statements.
- **Keep your answers personal and truthful.** Use your own experiences, education, career plans and reasons for applying. Your answers should reflect your genuine circumstances and should not sound copied, rehearsed or identical to someone else's.
- **Answer the question being asked.** Listen carefully and make sure your response directly addresses the question before adding any relevant detail.
- **Give enough detail without rambling.** Short answers may not demonstrate sufficient understanding, but there is also no need to over-explain. Aim for clear, specific and relevant answers in your own words.

Know your application and finances

- **Know your numbers.** Be familiar with your tuition fees, expected living costs and how your studies will be funded.
- **Be clear about your source of funding.** You should be able to explain who is funding your studies and your living costs, where relevant, and ensure your spoken answers accurately reflect your genuine circumstances.
- **Make sure you understand your application.** Be familiar with the course, intake, university and key information you provided as part of your application.
- **Be honest.** If you do not know or cannot remember something, do not guess or invent an answer. Explain your genuine understanding as clearly as possible.