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Dear Customer.

## **LSBU Academy of Sport – Facility Development**

We'd like to take this opportunity to thank you for your custom throughout the year. The Academy of Sport have very exciting plans for the future, and in our quest to further improve services, we're pleased to confirm that the university have included the Academy in a major capital redevelopment project which will see the introduction of state-of-the-art, industry leading facilities for sport and physical activity.

As such, we'd like to inform you of some necessary relocation of services.

We're developing temporary facilities across the campus, which will continue to deliver access to Health, Fitness and Wellbeing programmes throughout the year. Our Performance and Focus Sport programmes, and Youth & Community Activities will continue uninterrupted through the utilisation of venues across the borough; however, there will be no access to the current facilities in the London Road Building.

It's anticipated that work will commence in August 2019, with the Academy relocating during the first week of September 2019.

As a valued member, we'd like to give you notice of the current facilities closure dates. The upper floor of the Academy (i.e. the Fitness Suite) will close on Friday 16 August, 10pm. The lower floor of the Academy (i.e. FTZ, Dance and Spin Studios, Sports Hall) will remain open until Friday 30 August, 10pm.

As the services will be reduced, and as a thank you for your continued custom, we'd like to honour you with a free membership to cover from our closing date to the end of September 2019. Your direct debit will be adjusted automatically to reflect this. New membership for the temporary facilities from October 2019 onwards are shown below:

Membership Type	Monthly Price
Gold (Gym and Classes)	£15
Silver (Gym Only)	£10
Bronze (Classes Only)	£10

Our refurbished facilities will be reopening during the Spring of 2021. Upon completion, the Academy will be able to boast of a new fitness suite, studios, therapy rooms, a refurbished Functional Training Zone, and a 4 Badminton Court sports hall offering unparalleled access for all students, staff and the community to participate in Sport and Physical activity opportunities.

We'd like to apologise for any inconveniences these works and relocation of our services may cause, but hope you will join us in our excitement of the future service upgrades the Academy will be able to offer. We will endeavour to keep you updated throughout the project and would like to thank you in advance for your understanding and continued custom during these times.

We look forward to welcoming you to our temporary location. If you'd like any further information regarding our future plans or would like to discuss them further, please feel free to contact us on sportscentre@lsbu.ac.uk or 020 7815 7812.

Kind Regards,

Phil Newman
Deputy Director of Student Services
Academy of Sport
London South Bank University
103 Borough Road
London SE1 0AA