



**London
South Bank
University**

Accommodation Allocation Policy 2020-2021

Policy Reviewed	December 2019 January 2020 V2 February 2020 V3
Approved By	
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This procedure is available in accessible formats on request from the Accommodation Team.
Please contact: accommodation@lsbu.ac.uk

1. Introduction

- 1.1 This policy confirms the guidelines used to allocate rooms in London South Bank University (LSBU) Residences and provides a clear set of principles to ensure a fair and transparent process for allocating rooms.
- 1.2 LSBU aims to prioritise an offer of a room to all first year full time students at the September Entry, with an unconditional offer who have firmly accepted through the UCAS application process by the agreed deadline date of 17.00 hours on 10 June 2020.
- 1.3 LSBU do not allocate on 'first come first served' but allocate on the priority order identified in section 3 of this Policy.
- 1.4 This policy refers only to the allocation of rooms in the premises owned and managed by the LSBU Residential Services.
- 1.5 The University operates a fair allocation policy that does not discriminate on grounds of age, disability, sex, gender reassignment, marriage and civil partnership, race, religion or belief, sexual orientation.
- 1.6 LSBU manages a portfolio of 1400 bed spaces spread across 4 locations all within a mile of the University campus. Details can be found on the web site:
<https://www.lsbu.ac.uk/student-life/accommodation>
- 1.7 Applications for accommodation are made on line and the eligibility criteria is published in advance of the application process commencing.
- 1.8 The Allocation Policy is reviewed annually to ensure that it reflects current University Strategic Aims and Objectives and takes into account the requirements of the student body, following consultation. It may be subject to change, which will be publicised on the accommodation portal
- 1.9 Key Dates to Note:

Application Open	09.00 am 22 April 2020
Deadline date for inclusion in the first round of allocation *	17.00 hours 10th June 2020
First round offer letters sent	W/C 13th June 2020 to 24th June 2020
Second round of allocation	27th June 2020 then every 2 weeks to 6th September

*includes any medical evidence if required to support your application.

2 Eligibility Criteria

- 2.1 Only students who are, or will be studying on a full time course at LSBU and are eligible to apply for accommodation.
- 2.2 Once an unconditional offer of a place in the university has been confirmed and accepted through UCAS by 17.00 hours on 10th June 2020, students can apply for accommodation by way of an on-line application.
- 2.3 A predetermined number of rooms will be reserved for Applicants studying on the Study Abroad programme in Semester 1, with the same number of rooms being reserved for those applicants planning to study in semester 2. The number will be determined through discussions with the Study Abroad department annually. The deadline of 17.00 hours 10th June 2020 (before allocation process) must be met in order to guarantee rooms.
- 2.4 The Licence Agreement for the Halls of Residence will be offered for 39 weeks at McLaren House, 40 weeks at New Kent Road, 40/*48*weeks at David Bomberg and Dante Road.
- *Licences available to PG students and Health and Social Care.
- 2.5 Dependent on the level of applications received a proportion of rooms may be set aside for returning students. The number of rooms may vary each year depending on target figures for first year students. No guarantees will be made to returning students and applications will only be considered from 17.00 hours 10th June 2020.
- 2.6 No rooms will be reserved for Clearing or for insurance choices but, **at the time of Clearing**, the number of unallocated rooms will be published and made available.
- 2.7 No rooms will be reserved for Exchange students but in exceptional circumstances, if rooms remain unallocated and are available, they can be offered.
- 2.8 Students enrolled on part-time courses will not be eligible for accommodation.

3. Priorities for allocation to University Accommodation

The first allocation will be carried out on the 13th June 2020 and **all rooms will be allocated** based on the **priority order** below:

- A Applicants who, due to the nature of their disability or medical condition, would not be able to study at the University unless they were offered University accommodation, that is suitable for their requirements, are considered a priority. Medical evidence must be submitted and received by the 17.00 hours 10th June 2020 at accommodation@lsbu.ac.uk and can only be accepted from a qualified and registered doctor or a medical practitioner.

This will be assessed with the LSBU Disability Manager. For subsequent years of study, medical evidence still needs to be submitted with the application in order to assess any changes in circumstances.

It should be noted that any requirement (i.e. room adaptation, location, type, dietary requirement or specialist equipment i.e. a fridge for medication) must be disclosed when completing the online process. If an applicant fails to disclose this information, or only does so after they have been allocated accommodation or have been placed on a waiting list, the Accommodation Service may not be able to provide appropriate accommodation.

- B Care leavers or those classed as vulnerable adults (aged under 25) will also be considered and assessed on a case-by-case basis. Care leavers and vulnerable young adults are required to provide supporting evidence and make the Accommodation Service aware of their requirements by the 17.00 on 10th June 2020.
- C First Year full time students whose home address is the greatest distance from the University Campus if they have applied **before** 17.00 on 10th June 2020. No prescriptive distance is given, as it is variable each year.
- D Students who are under 18 will be considered alongside all applicants and will not be prioritised. Applicants who will be under the age of 18 when their course commences will need to accept the conditions of the LSBU under 18 Accommodation Policy.
- E First Year full time students and Returning students who have submitted an application **after** 17.00 hours on 10th June 2020.
- F Applications made by students who join through the clearing process.
- G If the University accommodation is full, a waiting list will be established and, if a room should become available, the priority criteria used for allocation will be employed and rooms offered accordingly.

4. Allocation process 2020-2021

- 4.1 The allocation process will commence on 13th June 2020 and will continue on a rolling basis every 2 weeks until 6 September 2020 until the rooms have been accepted and allocated, based on the criteria.
- 4.2 Applicants will be contacted within 7 days of the allocation/offer process opening with the outcome of their application and then given 7 days to accept the offer of a room from the date on the communication, after which the offer is withdrawn.

- 4.3. Although every effort is made to place applicants according to their preferences, the high demand for certain types of accommodation and/or locations and the limited number of rooms in each type of accommodation may result in applicants not receiving their first or subsequent choices.
- 4.4 The flats will consist of students studying a variety of courses and will not be specifically allocated by course/faculty. Dependent on your choice of room the Flats could be mixed gender unless you have specified through the online application.
- 4.5 If an applicant declines the particular room that has been offered, and would like to be considered for an alternative room, they must notify the Accommodation Service by the deadline provided in the offer letter. No guarantee can be given on availability of alternative room.
- 4.6 On accepting the offer, applicants are entering a legally binding contract with the University and are bound by the conditions of Licence Agreement.
- 4.7 £400 advanced rent payment will be required **at the point of accepting the offer** and paid on line, which is deducted from the final instalment.
- 4.8 If for whatever reason the applicant wishes to reject the room offer after acceptance but before arrival, notice must be submitted in writing at the earliest convenience. The applicant has up to 21 days before arrival to withdraw the offer without penalty.
- 4.9 Unsuccessful applicants will be contacted by the Accommodation Office and sent supporting information to assist in securing private accommodation.
- 4.10 The University reserves the right not to accommodate a student who has previous debt history, made late or inconsistent payments or subject to previous disciplinary procedures. This will be assessed on a case-by-case basis without prejudice.

5. **Application Process 20-21**

- 5.1 The Application Portal will open on 24th February 2020.
- 5.2 Prospective students are provided with full instructions for the online process prior to its opening via email. All accommodation applications must be completed in full and submitted on-line.
- 5.3 Applicants are encouraged to apply as early as possible as some room types are more popular and are therefore often over-subscribed.

- 5.4 All rooms offered are equipped for single occupancy only and there are varying contract lengths offered (39/40/48* weeks) but dependent on locations and are *course specific.
- 5.5 Any applications requiring accessible bed spaces due to a disability or medical condition need to be accompanied by medical evidence in order to support your application. Medical evidence must be submitted and received by the 17.00 on 10th June 2020 and can only be accepted from a qualified, registered doctor or a medical practitioner. This will be assessed with the LSBU Disability Manager. This will need to be emailed separately to the Accommodation Office at accommodation@lsbu.ac.uk
- LSBU cannot guarantee that all special requirements can be catered for.
- 5.6 To be considered in the first round of the allocation process, the deadline date for receiving applications is 17.00 hours on 10th June 2020.
- 5.7 The application process will be put on hold in order to start the first round of allocations using the priority order as identified below.
- 5.8 All applications received after 17.00 hours on 10th June 2020 will be held for 2 weeks whilst the allocation process is completed and then reopened on 27th June 2020 to continue with allocations.
- 5.9 Applications can be received up to the 6 September 2020 and then a waiting list will be held.

For further guidance regarding any matter relating to this policy, please contact the Accommodation Office tel: 020 7815 6417.