

Reference: FOI 25047										
Details of the request:	Summary									
<p>I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.</p> <p>The type of contract I wish to see is below:</p> <ol style="list-style-type: none"> 1. Dedicated hosting- Managed environment 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre. 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers. <p>Not all of these will be applicable to the organisation.</p> <p>For the different types of hosting services, can you provide me with the following information:</p> <ol style="list-style-type: none"> 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other? 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable? 3. What is the annual contract value for each contract? 4. What type of cloud environment? <p>Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.</p>	<table> <tr> <td>LSBU is able to supply all of the information request.</td><td rowspan="2">x</td></tr> <tr> <td>The information (or links to the information if it is already published) set out below.</td></tr> <tr> <td>LSBU is able to supply part of the information requested.</td><td></td></tr> <tr> <td>The information (or links to the information if it is already published) set out below, together with the reason for the partial response.</td><td></td></tr> <tr> <td>LSBU is unable to supply any of the information requests. Reasons set out below.</td><td></td></tr> </table>	LSBU is able to supply all of the information request.	x	The information (or links to the information if it is already published) set out below.	LSBU is able to supply part of the information requested.		The information (or links to the information if it is already published) set out below, together with the reason for the partial response.		LSBU is unable to supply any of the information requests. Reasons set out below.	
LSBU is able to supply all of the information request.	x									
The information (or links to the information if it is already published) set out below.										
LSBU is able to supply part of the information requested.										
The information (or links to the information if it is already published) set out below, together with the reason for the partial response.										
LSBU is unable to supply any of the information requests. Reasons set out below.										

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
8. What is the contract period in years? Please include whether the agreement has any extension periods?
9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,
10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Details of our response:

Exemption:

Exemption	Applied?	Rationale
Section 21 – information already reasonably accessible		
Section 22 – information intended for future publication		
Section 22A – research information		
Sections 30 and 31 – investigations and prejudice to law enforcement		
Section 40(2) – personal information		
Section 43 – trade secrets and prejudice to commercial interests		

Response:

1. Cloud Hosting
2. Softcat/Microsoft
3. £200,000
4. Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.
5. May 2022
6. 30 April 2025
7. Already reviewed in January 2025
8. 3 years
9. Software licenses, cloud hosting
10. IT@lsbu.ac.uk

If you wish to request a review, please set out in writing your reasons and send it within 2 months of the date of this letter to the Group Chief People and Legal Officer, London South Bank University, 103 Borough Road, London, SE1 0AA. We will aim to carry out the review within 20 working days, or in exceptional circumstances within 40 working days.

If you are not satisfied with the review decision, you have the right to complain to the Information Commissioner whose contact details can be found at <https://ico.org.uk/make-a-complaint/>