

School of Health & Social Care Occupational Health

Frequently Asked Questions (FAQs)

Q. I am coming to South Bank but I am still waiting for my exam results. Can I still have the Occupational Health Assessment in the meantime?

All students who have firmly accepted a conditional or unconditional offer to study at London South Bank University can have an Occupational Health Assessment.

Q. My GP doesn't have my vaccination history. What should I do?

Please speak to our Occupational Health provider, who would advise how they can check your immunity.

Q. My GP is in a different country. What should I do?

Please speak to our Occupational Health provider, who would advise how they can check your immunity.

Q. I work for the NHS and I am already Occupational Health cleared for work. Do I still have to go through your Occupational Health process?

Yes. This is because we have a duty of care and need to ensure that all students have the correct level of immunisation. If you have all of your paperwork to hand the process will be very straightforward.

Q. I have recently contracted a blood borne virus for which I am receiving treatment. Would this affect my application for the course that I want to do?

It may do. Please speak to our Occupational Health provider, who will advise both you and the University as appropriate.

Q. Can I get my vaccinations done before starting University?

Yes. We recommend that students get at least the MMR (Measles, Mumps and Rubella) done before they start the course as that puts them in a very good position when they start.

Q. Why do I need to be Occupational Health cleared?

We have a duty of care and need to ensure that all students have the correct level of immunisation. You will not be able to undertake your clinical placements if you are not Occupational Health cleared.

Q. I filled in the medical questionnaire but I don't know if I need to send the proof of vaccinations or if I need to wait to have an appointment with the occupational health nurse.

It is better to take your vaccination history with you when you have your appointment with the Occupational Health nurse.

Q. I work full-time. Can I have my OH appointment on a weekend?

No. Occupational Health appointments are not available at the weekend.

Q. What happens at my OH appointment?

When we book an appointment for you, we will provide you with a guide to your appointment, so that you will know what to expect.

Q. I have completed my medical questionnaire, but no-one has got back to me regarding when my appointment will take place. How do I go about getting an appointment?

Our Occupational Health Provider will be seeing nearly 1,000 new students this academic year, so please be patient. You will be advised of your appointment in due course.

Q. I already have updated immunisations why do I need to see anyone?

Because we have a duty of care and need to ensure that all students have the correct level of immunisation.

Q. Can I go on placement if I do not have all of my immunisations?

We have to make sure that you are not a risk to patients and the public and that they are not a risk to you. So, unfortunately you cannot go on placement if you are not Occupational Health cleared.

Q. What happens if my appointment is on during a class?

Your Occupational Health appointment has utmost priority and all tutors know that you can be released to attend your appointment. Please let them know prior so that they know you will be leaving the class.

Q. What happens if I miss my appointment?

Then you put back your chances of being cleared on time and you will be charged a fee of £75 as every missed appointment is costly. Please make every attempt to attend. If you miss more than two appointments you will be referred to the Registry Manager.

Q. Can I speak to the administrative team about Occupational Health and my immunisations? No.

The administrative team are not trained occupational health advisors. In fact the administrators are strongly advised not to give advice. Our Occupational Health Provider is there to support and guide you as they are the professionals. The email for them is hscdbsoh@lsbu.ac.uk

Q. I am scared of needles. Can you force me to have the vaccinations?

Whilst we cannot force you to have vaccinations, we will not allow you to undertake a clinical placement without having the relevant vaccinations.

Q. I have already registered with LSBU's Disability and Dyslexia Support Unit (DDS), during which I showed them evidence of my condition. Do I still need to tell Occupational Health about these?

Yes, you will need to declare all conditions (including specific learning difficulties such as dyslexia) to your Occupational Health Nurse, even though you have already declared these to the DDS. This will allow us to make reasonable adjustments whilst on placement following recommendations from the Occupational Health team.

Q. I have declared a disability/specific learning difficulty to my Occupational Health Nurse, do I still need to declare this to the Disability and Dyslexia Support Unit (DDS) in order to receive support for my studies?

Yes, the Occupational Health team will not send this information to the DDS. In order to receive support for your lectures, assignments and examinations, you will need to register with the DDS and provide evidence of your condition.